## "Experience Quick and Easy Free Services with KBZ Bank" Campaign Terms and Conditions

- 1. "Experience Quick and Easy Free Services with KBZ Bank" Campaign will be held from 1st August 2024 to 30th September 2024.
- 2. During the Campaign period, Kanbawza Bank's customers will get special privileges for depositing cash. They are
  - Depositing cash into Current Account;
  - Depositing 500,000 MMK and above into any bank account. Clause (3) and Clause (4) below mention the details of the special privileges.
- 3. Customers who deposit cash into any Current Account will be entitled to deposit services with 100% service fees-free.
- Customers who deposit cash 500,000 kyats and above to any bank account (except Current Account) will be entitled to the service fees as 0.01% of the deposited amount plus 500 kyats.
- 5. During this Campaign period, the other service fees will be according to the service fees limited by the bank except the services mentioned in paragraph (3) and paragraph (4) above.
- 6. The privileges of this Campaign will be available at Kanbawza Bank branches.
- 7. KBZ employees will never ask the participants in the Campaign to ask for OTP, PIN, or KBZPay Account information.
- 8. Customers are strictly forbidden to involve in any other form or manner of fraudulent activities during this Campaign. KBZ has the right to cancel and/or ban any Customer who is suspected to be cheating in any form and/or manner.
- In the event of any dispute arising between KBZ Customers and KBZ regarding this Campaign, such dispute will be examined carefully and finally resolved by the authorized officers of KBZ without any prejudice to the statutory rights of the Customer.
- 10. KBZ, at any time, shall have the right to amend or cancel or terminate the Terms and Conditions and or Campaign and the benefits or features regarding this Campaign conditionally for some reasons without giving any notice.
- 11. Customer acknowledges and agrees that there is no right to receive any compensation as a result of cancellation or termination of this Campaign for some reasons and/or variation to these Terms and Conditions without giving any notice.

- 12. All normal KBZ Bank Terms and Conditions apply.
- 13. These Terms and Conditions shall be governed by and construed in accordance with the Laws of the Republic of the Union of Myanmar.
- 14. KBZ reserves the right to revise initiatives introduced in response to COVID-19 and natural disasters or force majeure events at any time, as the situation evolves. KBZ will not be liable to the Customer or any other party or be considered in breach of these Terms and Conditions for a failure to perform, or delay in performing, any such obligation set out in these Terms and Conditions while those circumstances continue.
- 15. These Terms and Conditions are made both in English and Myanmar and both versions shall be equally authentic and effective. In case of any discrepancy between the two versions, the Myanmar version shall prevail.